

SAS AB

Fiscal year 2003





Analyst presentation Stockholm, February 11th Copenhagen and London February 12

# 4<sup>th</sup> Quarter 2003 –Yield pressure offset by large cost reductions

- ▶ Continued strong pressure on yields
  - Yields down (currency adjusted) 12% in Q4 Scandinavian Airlines
- ▶ Turnaround 2005 well underway ahead of plan
  - Unit cost (currency adjusted) down 19% Q4 (SK)
- Clear stabilisation of traffic volumes but no significant growth
  - ▶ Group traffic +0.5%



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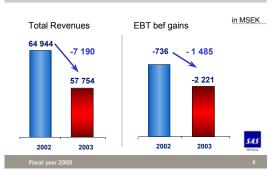
#### Income statements for 2003

Fiscal year			
MSEK	2003	2002	
<ul><li>Revenues</li><li>EBITDAR*)</li></ul>	57 754 3 761	64 944** 7 294	-11% -48%
Lease, depreciation & financial net	-6 569	-7 652	-14%
EBT bef. cap gains*)     EBT incl. gains  *) Excluding restructuring and impairements **) including on  **) Including restructuring and impairements **) Including restructuring restructuring and impairements **) Including restructuring re	-2 221 -1 470	-736 -450 m Swedish Aviation Authority	<b>5.45</b> 5850rup

Fiscal year 2003

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SEK 7 billion decline in revenues largely compensated on cost side





#### A fundamental structural change is in process

- ▶ New Business models are replacing old ones
- ▶ Fundamentally changed customer preferences
- = > Turnaround 2005 has highest priority

Creation of three companies in each of Scandinavian countries Integration of Braathens and Scandinavian Airlines to one unit in Norway

LCC+ base business model

Target To reach sustainable profitability levels for any traffic flow of the SAS Group Airlines



Fiscal year 2003

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#### Commercial Turnaround initiated

- Market place increasingly price sensitive, but premium market excist also in "comoditized" markets
- ▶ Focus in SAS Group
  - Short/Medium haul
    - · Focus on efficient travel
    - · Customer productivity new innovative travel solutions
    - · Improved product on european longer routes
  - Long haul inflight
  - High service in Business Class



Gunilla Berg

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Fiscal year 2003

Turnaround 2005 ahead of plan

Total financial effect of implemented activities compared to plan

MSEK

12 500

12 500

6 200

6 200

6 300

Flan

Status DEC

2003

To be implemented

Implemented

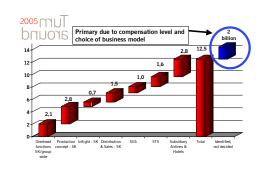
Implemented

Status DEC

10 beinglemented

Fiscal year 2003

# Decided and under implementation 12,5 billion SEK in Turnaround 2005









#### Block hours for Group Airlines in 2003

Majority owned Airlines	Air craft/day	Pilots/year	Cabin/year
Scandinavian Airlines	7,4	469	530
Spanair	8,3	672	863
Braathens	7,8	540	520
Widerøe	6,4	481	459
Blue1	7.1	586	648

#### SAS Group – one offs 2002 and 2003

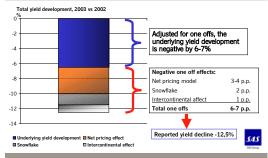
Restructuring, impairments and capital gains

One offs	2002	2003
Restructuring costs .	-537	-496
Dispute regarding Terminal 2 - Arlanda	570	
Write down Expo	-157	-30
Write down Travellink		-52
Write down Cimber	-91	
Total	-215	-578
Capital gains	2002	200
Sale of aircraft	264	219
Sale of properties/other		1 16
Sale of companies/shares	811	-59
Phasing in/out	-574	
Totalt	501	1 32

 Very limited Cash effect from restructuring Most of restructuring cost (MSEK 400) is related to future (2004) salary cost of personnel that are laid off, but liberated from their postions.

SAS

#### Underlying yield development -6% to -7%



Business areas

#### EBT before gains and exceptionals -Business area

Business area	2003	Change *
Scandinavian Airlines	-1 914	-826
Subsidiary & Aff. Airlines	-116	-423
Airlines Support Businesses	67	-108
Airline Related Businesses	62	-117
Hotels	-245	-324
Group eliminations	-81	
EBT, before gains & exceptiona	ls -2 221	-1 485

\* Proforma SAS World Sales

Jørgen Lindegaard President & CEO





#### Yield & traffic for Subsidiary Airlines in 2003

Spanair

Spanair's traffic up 5,9%, yield down by 4,6%, unit cost down 7,1%

Yield decline to continue, but offset by in unit costs

Braathens' traffic up 15,8%, yield down by 18,9%, unit cost down 2,1% > Yield decline to continue as prices are being reduced, but profitability has improved during the year as Turnaround 2005 is

Widerøe's traffic up 20,5%, yield down by 18,8%, unit cost down 9,9%

 Yield decline expected to continue, but profitability improved significantly as Turnaround 2005 gives effect

Blue1's traffic up 23,8%, yield down by 25,0%, unit cost down 19,7%

> Yield decline expected to continue as new longer routes are added to the network

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#### Subsidiary & Affiliated Airlines not immune to falling revenues



Total Turnaround of MSEK 2 800 identified and initiated

Jan-Dec in MSEK	Spanair	BRAATHENS	widerøe waste state (All lines	Blue 1.
Revenues	7 628 3,8%	6 418 -13%	2 477 -4,8%	948 -7,5%
EBITDAR	1 105 17%	885 -48%	343 -24%	79 -68%
EBT	-45 n.m	98 -88%	77 -6%	-80 n.m
				5.45

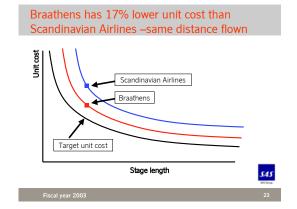
#### Strategic considerations behind new shareholding in Estonian Air

**€ ESTONIAN AIB** 

- The Baltic states part of SAS home market
- Exploiting business opportunities to/from Estonia
- State of the art cost efficiency level approximately 50% lower than west European network airlines
- Synergy effects estimated at about MSEK 35
- One-stop services via Copenhagen Stockholm hubs



#### Hotels – continued weak hotel markets Weak trading conditions in Western Europe (specially in main capitals) Strong in the Baltic region and Eastern Market share position unchanged New loyalty program introduced- Goldpoints Improvement program of MSEK 150 under implementation with full effect 2004 January-December 2002 3 558 3 570 Total revenues **EBITDA** -106 220 EBIT -240 102 -253 EBT 85



#### Compensation on competitive level

#### ال ۱۲ 2005 around

Will together with selected business models close gap of appr. MSEK 2 000 to reach the total target of MSEK 14 000 in Turnaround 2005











Additional slides for further information



#### Positive currency offset by higher prices on fuel and increased security costs

#### Currency

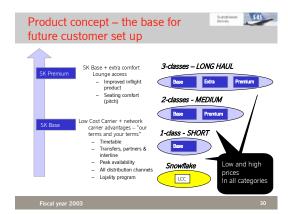
- Effect from USD + MSEK 1 600
- ▶ Total currency effect + MSEK 1 100
- USD deficit approximately MSEK 7 000
  - ▶ Hedged 60% for 2004
  - ▶ Sensitivity decreased to MSEK 700 for 10% change

- Fuel & Security

  Negative price effect MSEK
- ▶ Policy 40-60% 12 month rolling
  - ▶ Exeptions for extreme pricing conditions
- Current hedge in place only for 1st Quarter 2004
- Prices considered overvalued
- Increased security cost
- approximately MSEK 500







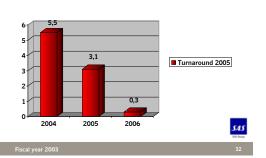




#### Gap mainly found in compensation schemes



#### Resulteffects from Turnaround 2005

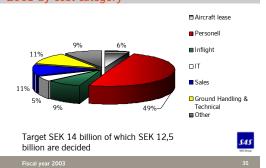




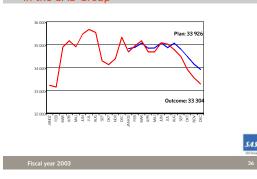
# The Turnaround 2005 business follow up a complement to existing follow up systems



# Distribution of cost reductions in Turnaround 2005 by cost category



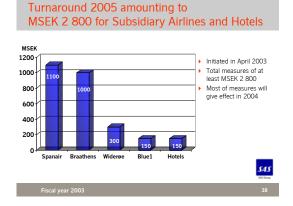
# Development of the number of employees in the SAS Group



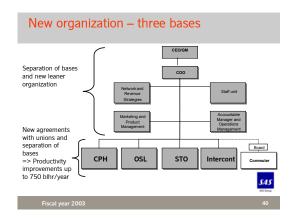


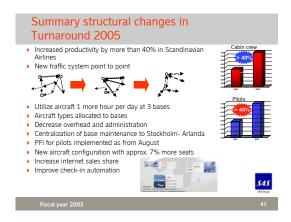


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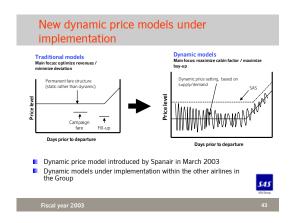


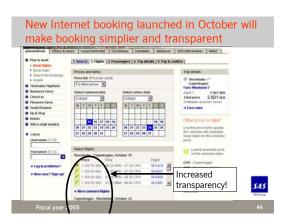
















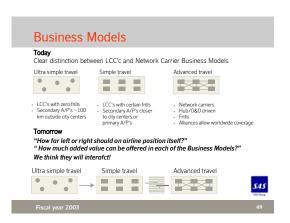


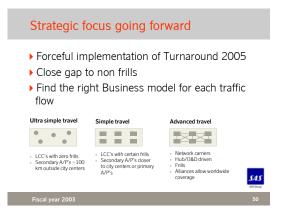
Scandinavian Airlines

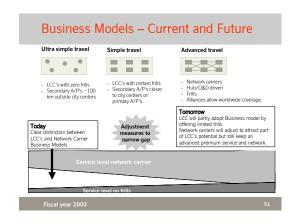
January – December	2003	pro forma 2002	
Operating revenue	31 664	38 104	-16,99
Personnel expeses Sales & distribution Fuel Government user fees Catering Handling costs Technical aircraft maintenance Data & telecommunication costs Other costs Operating expenses	-7 816 -852 -2 894 -3 170 -1 188 -4 679 -4 287 -1 860 -3 417 -30 163	-7 916 -2 010 -3 184 -3 553 -1 389 -5 413 -5 131 -2 132 -3 881 -34 609	-1,3° -57,6° -9,1° -10,8° -14,5° -13,6° -16,4° -12,8° -12,0°
EBITDAR	1 501	3 495	
EBIT	-1 076	56	
EBT	-1 743	-940	54



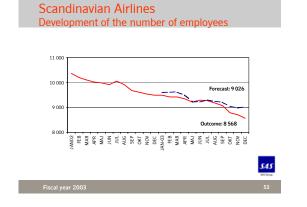










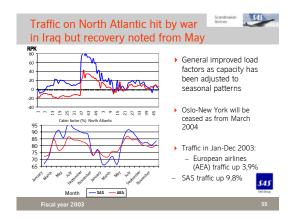


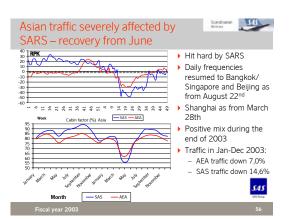


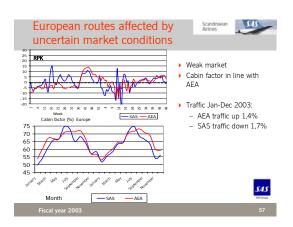


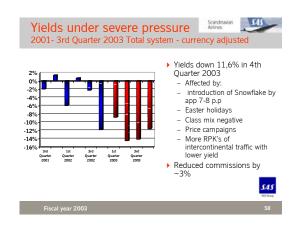




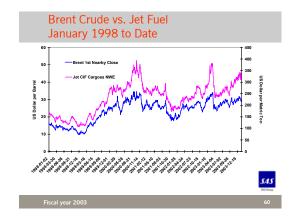






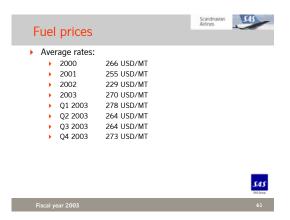








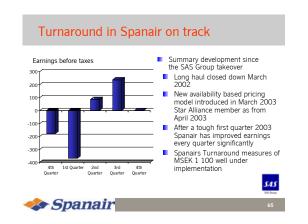






(MSEK)		
	January – 2003	December 2002*
Operating revenues	17 515	17 525
Operating expenses	-15 227	-14 136
EBITDAR	2 288	3 389
EBT bef gains	-67	120
* = Spanair was included as an affiliated con	npany Jan/Feb 2002	

# Subsidiary & Affiliated Airlines positive Quarter for most airlines WICE OF Blue 1. Oct-Dec in MSEK Spanair MAATHENS WICE OF Blue 1. Revenues 1 608-12,8% 1 520 -18,1% 615-12,4% 262 7,4% EBITDAR 190 45% 182 -54% 87 -30% 4 -91% EBT 0 n.m -3 n.m 47 194% -42 n.m







#### Spanair value creation going forward

- > Solid profitability and cash flow is viable as a concequence of excellent cost and efficincy and a business model providing sustainable growth
- ▶ Strong position in Madrid and Barcelona, two of Europé's strongest markets
- ▶ The underdog position provides a long lasting growth perspectiv without getting close to dominant position
- ▶ The twin track strategy with full service and low cost model is essential in order to capitalize on Spanair's position

Combining excellent cost and quality/service performance with an innovative and agressiev commercial model, whould provide very good results and value for the SAS Group over the coming years



#### Braathens further strengthened competitiveness



- Costs to be reduced by MSEK 1 000 with full effect in 2006
- To achieve a unit cost of 0,60 NOK (reduction by 20%)
- Strengthen competitiveness in relation to low-cost competitors
- Will enable Braathens to compete at same price levels but still offering network product advantages
- Future development affected by new unit in Norway

#### Braathens affected by significantly lower yield

- Yield down 18,9% partly explained by average longer routes Four new destinations introduced
- as from March 31st Cabin factor increased by 0,7 p.p.
- Substantial cost measures extended to app MSEK 1 000 with full effect 2006

January - December Operating revenue EBT



BRAATHENS

#### Turnaround in Widerøe - weak yield development offset by good cost controll

- Yield down by over 20% managed by good cost control
- MSEK 300 in cost improvement measurements under implementation
- New non stop route to Manchester from Bergen as from December

October - December Operating revenue

615

















Airline Suppor Businesses











Scandinavian Airlines

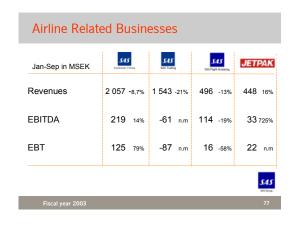
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Airline Support Businesses













# REZIDOR SAS Hospitality – REVPAR under pressure but still better than industry

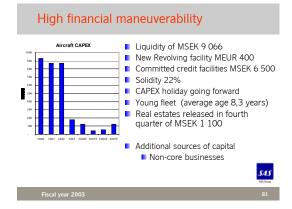
REVPAR - Market

SAS

REVPAR - Rezidor

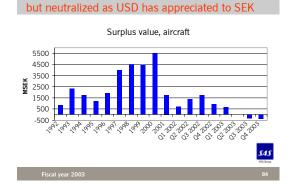
**Financials** 

Fiscal year 2003 80



#### Committed Credit Facilities of MSEK 6 500 **MSEK** Liquid Funds December 31 - 2003 9 066 Available Credit Facilites: Revolving Credit Facility (MUSD 700) 2 900 Aircraft Finance Lease Facility 2 200 Bi-lateral Facilities 1 000 Others 400 6 500 Total Available Facilities Total Available Funds 15 566 New Revolving Credit Facility of MEUR 400 to refinance the existing evolving Credit facility as from May 2004

#### Clear Targets to Reduce Indebtedness - Long-term Targets established Key figures Dec 03 Sep03 Target Equity/assets ratio (solidity) 22% 22% >30% Financial net debt/ equity 137% 139% <50% Fin. net debt+NPV Oplease/ equity 213% 209% <100% Fin. net debt+7\* Oplease/ equity 298% <100% Targets will be reached by: - Turnaround measures - Relesase of main assets: Aircraft Properties · Non-core subsidiaries SAS



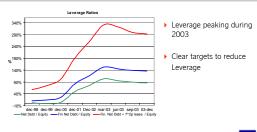
Undervalue in fleet in September by MSEK 351





-20% -25%

#### Gearing levels peaking Consolidation ahead



#### Reduced CAPEX will improve free cash flow going forward

MSEK	October – December	2003	2002
Cash flow	v from operations	-389	-61
Change in	working capital	71	-1 106
Net finar	icing from operations	-318	1 045
Investment	s, advance payments	-1 509	-2 848
Acquisition	/sale of subsidiaries (net)	884	-219
Sales of fix	ed assets, etc.	1 860	2 332
Financing	g deficit/surplus	917	310
Changes in	external financing, net	-666	-71

#### Cash flow January-December

MSEK	January – December	2003	2002
	w from operations working capital	-278 -1 111	1 818 320
Net fina	ncing from operations	-1 389	2 138
Investmer	its, advance payments	-4 454	- 9 654
Acquisitio	n/sale of subsidiaries (net)	850	468
Sales of fi	xed assets, etc.	4 848	5 322
Financir	ng deficit/surplus	-145	-1 726
Changes i	n external financing, net	-1 510	785

#### Weak traffic figures in Scandinavia

- ▶ Group passenger load factor down by 2,0 p.u.
- Scandinavian Airlines load factor down by 2,4 p.u

	Passenger-	Seat capacity	Cabin-
January-December	traffic (RPK)	(ASK)	factor
SAS Group Total	-1,6%	1,5%	63,5%
Intercontinental	-1,9%	6,0%	
Europe	6,4%	7,6%	
Domestic and	-13,4%	-11,2%	
Intrascandinavian			

#### January update

- ▶ Group passenger load factor up by 0,7 p.u.
- Scandinavian Airlines load factor up by 1,3 p.u
- ▶ Group traffic in Europe up by 6,5%

	Passenger-	Seat capacity	Cabin-
	traffic (RPK)	(ASK)	factor
SAS Group Total	1,4%	0,1%	56,1%
Intercontinental	2,0%	-7,0%	
Europe	6,5%	8,4%	
Domestic and	-7,0%	-5,5%	
Intrascandinavian			

#### Capacity outlook

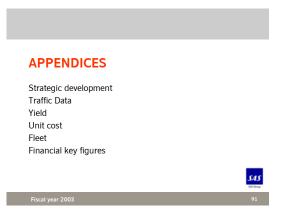
	Capacity forecast for 2004 vs. 2003
Scandinavian Airlines	5%
Spanair	6%
Braathens	5%
Widerøe	18%
Blue1	67%
Total	7%



Fiscal year 2003













💸 STAR ALLIANCE

Increased presence in Finland and in the

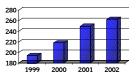






# AirBaltic – growing based on efficient production platform

- SAS Group ownership 47%
- Transported 262 000 passengers in 2002
- Efficient production platform
  - Pilot block hours 800 in 2002Cabin block hours 740 in 2002
- Two class product to 14 destinations 3 destinations opened in 2003
- Participates in Euro Bonus program





air **3**altic

#### Yield development 2003 vs 2002 Scandinavian Airline Total Scheduled Jan-Dec 2003 2002 Change Yield (öre/RPK) Currency adj. yield 142,2 136,6 119,5 119,5 -16,0% -12.5% Oct-Dec, Q4 2003 2002 Change

Yield (öre/RPK) Currency adj. yield

5.45

-16.8%

-11,6%

iscal year 2003

116.0

116.0

139.4

131.3

#### Yield development 2003 vs 2002 Yield, local currency October-December January-December Spanair -6,1% -4,6% BRAATHENS -18,3% -18,9% widerøe -12,8% -18,8% Blue ... -28,8% -25,0%

**5.45** 545 Group

Fiscal year 2003

# Unit Cost October-December 2003 vs 2002

				Share of
Cost analysis	Q4 2002	Q4 2003	Var%	total var %
Personnel	-2 039	-1 790	-12,2%	-3,0%
Fuel	-706	-696	-1,5%	-0,1%
Gov. Charges	-756	-776	2,6%	0,2%
Selling cost	-442	-153	-65,4%	-3,4%
Ground Services	-1 229	-1 176	-4,3%	-0,6%
Technical	-1 375	-816	-40,6%	-6,6%
Other operating costs	-1 364	-1 003	-26,5%	-4,3%
TOTAL OPERATING EXPI	ENSES -7 910	-6 410	-19,0%	-17,8%
Aircraft costs	-511	-465	-9,0%	-0,5%
ADJUSTED EBIT	-8 422	-6 875	-18.4%	-18.4%

Volume = average decrease in ASK: -0,5%

scal year 2003 10

Unit Cost (adjusted)
January - December 2003 vs 2002

				Share of
Cost analysis	JAN-DEC 02	JAN-DEC 03	Var%	total var %
Personnel	-7 854	-7 816	-0,5%	-0,1%
Fuel	-2 719	-2 894	6,4%	0,5%
Gov. Charges	-3 347	-3 170	-5,3%	-0,5%
Selling cost	-1 893	-852	-55,0%	-3,1%
Ground Services	-5 225	-4 679	-10,5%	-1,6%
Technical	-4 826	-4 287	-11,2%	-1,6%
Other operating costs	-5 303	-3 788	-28,6%	-4,6%
TOTAL OPERATING EXPEN	SES -31 168	-27 486	-11,8%	-11,1%
Aircraft costs	-1 962	-1 958	-0,2%	0,0%
ADJUSTED EBIT	-33 130	-29 445	-11,1%	-11,1%

Volume = average decrease in ASK: -2,2%

3

(currency adjusted)
1,0%
1,0%
3,0%
1,0%
1,0%
1,0%
1,0%
1,0%
2002
2003

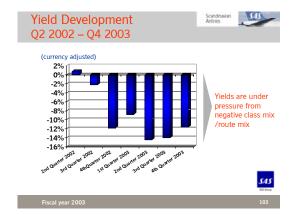
Yield Development

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Fiscal year 2003









Passenger Yield 4th Quarter 2003 vs			ndravan ins
Route Sector	Nominal yield	Currency effect	Adjusted yield
Scandinavian Airline	84	106	89
Intercontinental	92	108	100
Europe	82	105	85
Intrascandinavian	79	106	84
Denmark	96	102	98
Norway	78	112	87
Sweden	103	100	103 545
Fiscal year 2003			105

Key airline profitability drivers January-December 2003 vs 2002

Scandrawan Arrings

Key airline profitability drivers 4th Quarter 2003 vs 2002

Fiscal year 2003

Scandmaran Antries

Traffic growth (RPK)	down	5,6%
Cabin Factor	down	2,2 p.u.
Yields	down	12,5%
Unit costs incl A/C cost	down	11.1%

5.45

Fiscal year 2003

► Traffic growth (RPK) down 2,4 %
 Cabin Factor down 1,2 p.u.
 ► Yields down 11,6%
 Unit costs ind AVC cost down 19,0 %

3/43 50 trap Severe Revenue Pressure
Passenger revenues down 6 841 MSEK



January-December 2003

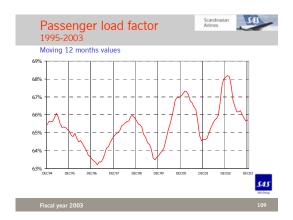
▶ Revenues 33 016 MSEK - 20,7 %

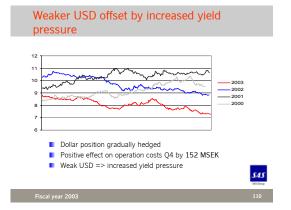
Volume - 5,6%
 Yields - 12,5%
 Currency -4,0%



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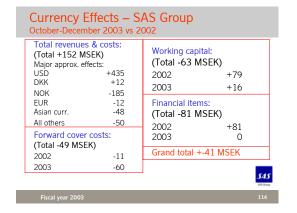




Currency Effects – SAS Grou January-December 2003 vs 2002	ıb	
MSFK	JAN-DEC	
Total revenues	-2 700	
Total costs	+3 515	
Forward cover costs & working cap.	+11	
Income before depr.	+826	
Financial items	+282	
Income before tax	+1 108	
		50
Fiscal year 2003		1

Currency Ef January-Decemb		The second secon		
Total revenues of (Total +815 MSI Major approx. effe USD DKK NOK	ΞK)	Working capi (Total -112 2002 2003		
EUR Asian curr. All others	-393 -6 -212 -208	Financial iten (Total +282		
Forward cover c		2003	+318	
(Total +123 MSE 2002	- <b>K)</b> -10	Grand total +	-1 108 MSEK	
2003	+113			545
				SAS-Group
Fiscal year 2003				112

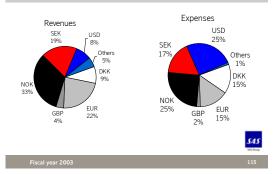








#### Currency distribution in the SAS Group 2003



Financial key figures and aircraft fleet data

SAS

2003

#### **Balance Sheet**

MSEK	31DEC03	31SEP03	31DEC02
Liquid funds	9 066	7 483	10 721
Other interest-bearing assets	8 334	9 244	7 487
Aircraft	25 561	26 192	27 256
Other assets	18 314	21 000	21 346
Total assets	61 275	63 919	66 810
Operating liabilities	15 890	17 548	18 068
Interest-bearing liabilities	28 124	28 553	28 867
Subordinated debenture loan	742	737	915
Deferred tax	3 273	3 134	3 606
Minority interests	112	149	116
Equity	13 134	13 798	15 188
Total liabilities and equity	61 275	63 919	66 810
Financial net debt	18 122	19 375	17 872

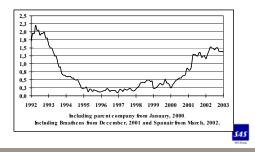
Fiscal year 2003

11/

#### SAS Group Equity / Assets Ratio 9212-0312



# SAS Group Financial Net Debt / Equity Ratio 9212-0312



Fiscal year 2003

# SAS Group Development of net debt 9212-0312



Fiscal year 2003





#### SAS Group fleet as of Dec 31, 2003

	Owned	Leased In	Total	Leased Out	On Order
Airbus A330/A340-300	7	3	10		1
Airbus A321/A320-200	8	16	24		4
Boeing 767	3	2	5	2	
Boeing 737	33	50	83	8	3
Boeing 717		4	4		
Douglas MD-81/82/83/87	31	61	92	1	
Douglas MD-90	8		8		
Avro RJ-85/100		9	9		
Fokker F28	2		2	1	1
Fokker F50	7		7	2	
deHavilland Q100-Q400	21	32	53		
SAAB 2000		5	5		

Company	Owned	Leased In	Total Le	ased On ( Out	rder
Scandinavian Airlines	100	81	181	13	8
Spanair		51	51		1
Braathens	4	23	27	1	
Wideroe	16	13	29		
Blue1		14	14		
Total	120	192	202	14	

Fiscal year 2003 121

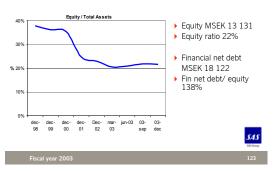
**SAS** 

#### Limited CAPEX – SAS Group Firm Order CAPEX MUSD 348

	Total	2004	2005	2006	2007
as per Dec 31, 2003					
Airbus A330	1	1			
Airbus A320/321	5	1	1	1	2
Boeing 737	3	1			2
TOT No. of A/C	9	3	1	1	4
CAPEX (MUSD)	348	123	44	55	125

Fiscal year 2003 122

# SAS financial position adequate Strengthening ahead



#### SAS Group Financial Net January – December 2003

(MSEK)	03-12-31	02-12-31	Difference	
Interest net and others	-906	-988	+82	
Exchange rate differences	+318	+36	+282	
Financial net	-588	-952	+364	
(In % p.a. of average financial net debt)	-3,1%	-5,3%	+2,2% 5.45	

# SAS Group - Development and Break Down of Financial Net Debt 031231

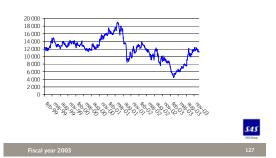
(MSEK)	031231	021231	Difference	
Cash	9 066	10 721	-1 655	
Other interest bearing assets	g 1 678	1 189	+ 489	
Interest bearing liabilities	-28 866	-29 782	+916	
Financial Net debt	-18 122	-17 872	- 250	5.45 545 Grap
Fiscal year 2003				125







#### Development of Market capitalization



#### SAS share price vs. Peers 2002-2003



#### Increased trade in the share...



#### ...and at Stockholm Stock Exchange





