

SAS AB

### Fiscal year 2003





Press and analyst meeting Stockholm, February 11th Radisson SAS Royal Viking, Södra Paviljongen

### 4<sup>th</sup> Quarter 2003 –Yield pressure offset by large cost reductions

Continued strong pressure on yields

- Yields down (currency adjusted) 12% in Q4 Scandinavian Airlines
- Turnaround 2005 well underway ahead of plan
  - Unit cost (currency adjusted) down 19% Q4 (SK)
- Clear stabilisation of traffic volumes but no significant growth
  - ► Group traffic +0,5%



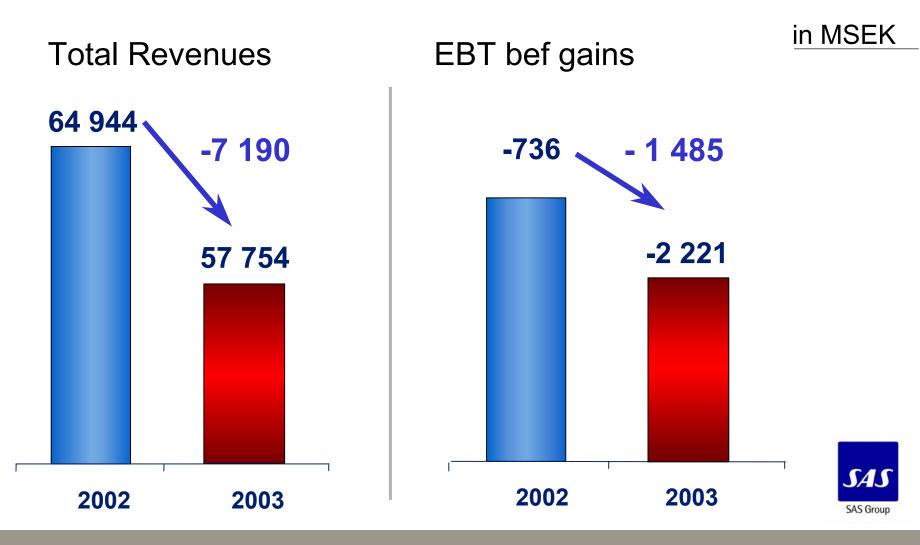
### Income statements for 2003

	Fiscal year					
	MSEK	2003	2002			
•	Revenues EBITDAR*)	57 754 3 761	64 944** 7 294	-11% -48%		
•	Lease, depreciation & financial net	-6 569	-7 652	-14%		
	EBT bef. cap gains*) EBT incl. gains	-2 221 -1 470	-736 -450			

\*) Excluding resctructuring and impairements \*\*) including one off MSEK 570 from Swedish Aviation Authority

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### SEK 7 billion decline in revenues largely compensated on the cost side



## Overcapacity and yield pressure in the market place

#### Market conditions

- Continued tough market conditions, but improving macro outlook
  - New players have increased capacity by 50% on some routes in Scandinavia
  - Aircraft easy and cheap to acquire/lease
- = > Severe overcapacity and price pressure
- SAS Group traffic on European routes increased more than AEA (6,4% vs. 1,4%) during 2003
- Long haul has improved significantly particularly on Asia

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### A fundamental structural change is in process

- New Business models are replacing old ones
- Fundamentally changed customer preferences
- = > Turnaround 2005 has highest priority
  - Creation of three companies in each of Scandinavian countries Integration of Braathens and Scandinavian Airlines to one unit in Norway
  - LCC+ base business model

Target

To reach sustainable profitability levels for any traffic flow of the SAS Group Airlines



### **Commercial Turnaround initiated**

- Market place increasingly price sensitive, but premium market excist also in "comoditized" markets
- Focus in SAS Group
  - Short/Medium haul
    - Focus on efficient travel
    - Customer productivity new innovative travel solutions
    - Improved product on european longer routes
  - Long haul inflight
    - High service in Business Class



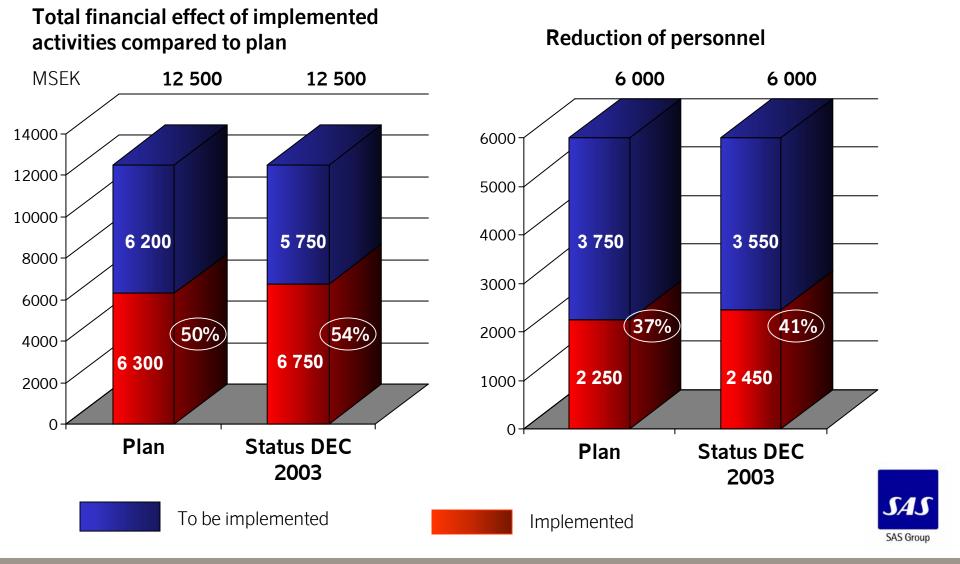
### Gunilla Berg



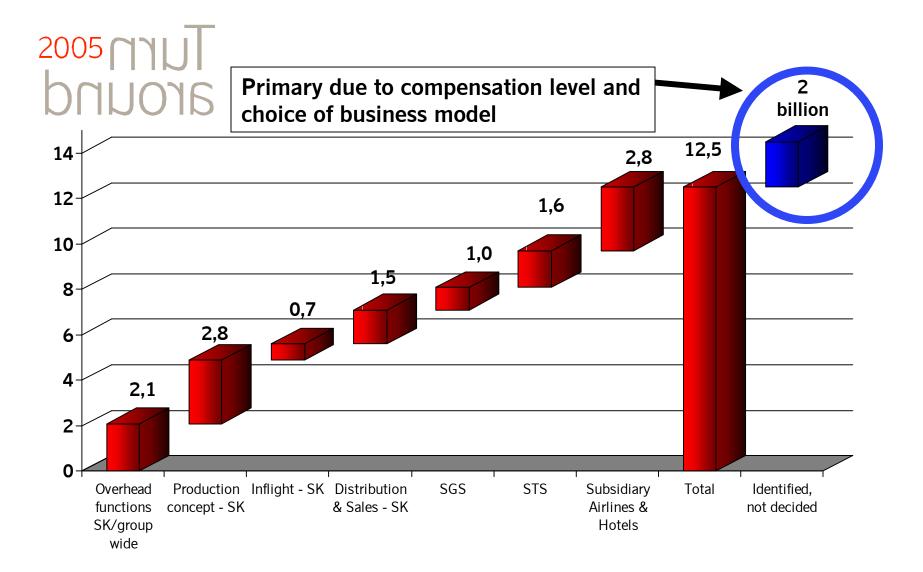
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### Turnaround 2005 ahead of plan

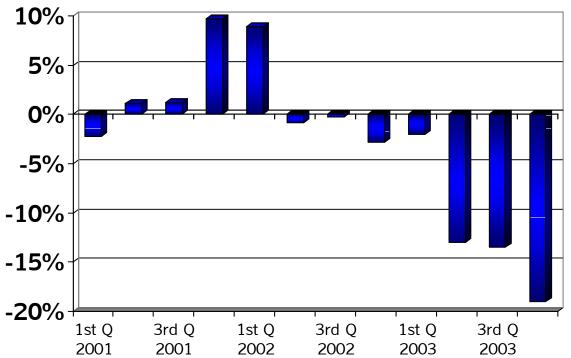


#### Decided and under implementation 12,5 billion SEK in Turnaround 2005



# Sharp reduction in unit cost Scandinavian Airlines from Q2 and Q3 further improved in Q4

Index last year, EBITDAR level (currency adjusted) Scandinavian Airlines



- Q1 unit cost down 2%
- Q2 unit cost down by 13%
- Q3 unit cost down by 14%
- Q4 unit cost down by 19%



#### **Business areas**



### EBT before gains and exceptionals -Business area

Business area	2003	Change *
Scandinavian Airlines	-1 914	-826
Subsidiary & Aff. Airlines	-116	-423
Airlines Support Businesses	67	-108
Airline Related Businesses	62	-117
Hotels	-245	-324
Group eliminations	-81	
EBT, before gains & exceptional	s -2 221	-1 485



\* Proforma SAS World Sales

#### Gunnar Reitan Deputy CEO



### Yield & traffic for Subsidiary Airlines in 2003



Spanair's traffic up 5,9%, yield down by 4,6%, unit cost down 7,1%
Yield decline to continue, but offset by in unit costs



- Braathens' traffic up 15,8%, yield down by 18,9%, unit cost down 2,1%
  - Yield decline to continue as prices are being reduced, but profitability has improved during the year as Turnaround 2005 is being implemented



- Widerøe's traffic up 20,5%, yield down by 18,8%, unit cost down 9,9%
  - Yield decline expected to continue, but profitability improved significantly as Turnaround 2005 gives effect



- Blue1's traffic up 23,8%, yield down by 25,0%, unit cost down 19,7%
  - Yield decline expected to continue as new longer routes are added to the network



### Subsidiary & Affiliated Airlines not immune to falling revenues

Total Turnaround of MSEK 2 800 identified and initiated

Jan-Dec in MSEK	Span	air	BRAATHE	<u>vs</u>	wide Member of the		Blu	e
Revenues	7 628	3,8%	6 418	-13%	2 477	-4,8%	948 -7	7,5%
EBITDAR	1 105	17%	885	-48%	343	-24%	79	-68%
EBT	-45	n.m	98	-88%	77	-6%	-80	n.m
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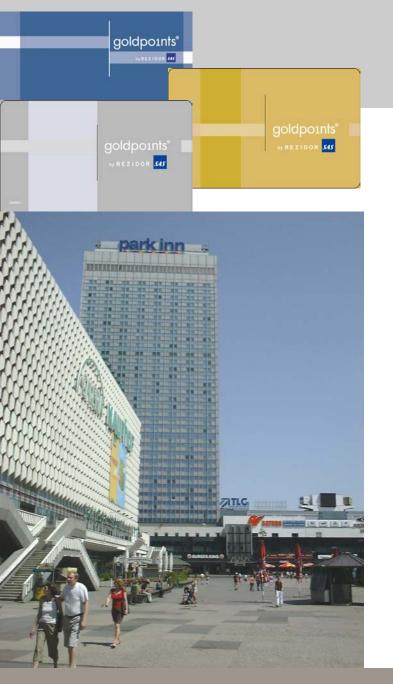


### Strategic considerations behind new shareholding in Estonian Air



- The Baltic states part of SAS home market
- Exploiting business opportunities to/from Estonia
- State of the art cost efficiency level approximately 50% lower than west European network airlines
- Synergy effects estimated at about MSEK 35
- One-stop services via Copenhagen Stockholm hubs





#### Hotels – continued weak hotel markets

- Weak trading conditions in Western Europe (specially in main capitals)
- Strong in the Baltic region and Eastern Europe
- Market share position unchanged
- New loyalty program introduced- Goldpoints
- Improvement program of MSEK 150 under implementation with full effect 2004

January-December	2003	2002
Total revenues	3 558	3 570
EBITDA	-106	220
EBIT	-240	102
EBT	-253	85

### Jørgen Lindegaard CEO & President



### **Compensation on competitive level**

### Turn<sup>2002</sup> around

Will together with selected business models close gap of appr. MSEK 2 000 to reach the total target of MSEK 14 000 in Turnaround 2005



### Sum up and agenda going forward



- Stabilization of market but no significant growth
- Turnaround 2005 ahead of schedule
- Position as Europe's no 4 airline group maintained
- No proposed dividend for 2003
- Ambition for 2004 positive result
- Normal seasonality expected
  - Loss 1st Quarter
  - Profit 2nd & 3rd Quarter
- Continued uncertainties about yields



