



SAS among the world's top 10 most punctual airlines

SAS achieved a punctuality rate of 81.4% in 2024, ranking as the second most punctual among Europe's major airlines (following Iberia Group) and securing a position in the global top 10 for on-time performance. As a member of the SkyTeam alliance, SAS shares this achievement alongside its partners, with SkyTeam members dominating the global rankings. "Our colleagues have joined forces to address one of the most important aspects of air travel: punctuality," says Anko van der Werff, President & CEO of SAS.

This result marks a significant improvement from 2023 and reflects a concerted effort across the organization, including daily monitoring, regular follow-ups, and targeted actions to address operational challenges.

Punctuality directly impacts passenger trust and satisfaction, while also aligning with SAS' commitment to more sustainable travel. By minimizing delays, SAS reduces unnecessary fuel consumption, contributing to more efficient and responsible operations.

Since January 2024, SAS has made punctuality a central operational focus, fostering accountability and teamwork across the organization. To sustain its performance during winter, SAS prioritizes safety, efficiency, and reliability, ensuring operations remain robust even in severe weather.

"Our colleagues have joined forces to address one of the most important aspects of air travel: punctuality. This achievement highlights the dedication and teamwork across SAS, and it wouldn't have been possible without the incredible efforts and hard work of our colleagues. I want to personally thank everyone for their commitment and contribution to this success. By empowering teams and focusing on consistent follow-up, we have made meaningful progress that benefits our customers," says van der Werff. *"Punctuality is about fulfilling our promise to passengers while supporting more sustainable travel. By managing the unique winter challenges in Scandinavia—snow and freezing temperatures for several months each year—SAS continues to provide reliable service. This underscores what we can accomplish with clear focus and collaboration,"* van der Werff adds.

The on-time performance data comes from Cirium, the world's leading aviation analytics provider. Among global airlines, SkyTeam members dominate the rankings, with Aeromexico taking the #1 spot, followed by Saudia and Delta Air Lines in second and third place respectively.

SAS, Scandinavia's leading airline since 1946, operates from its principal hub at Copenhagen Airport (CPH), complemented by hubs in Oslo (OSL) and Stockholm (ARN).

Our mission is to connect Scandinavia with the world and the world with Scandinavia. Each year, SAS serves more than 25 million passengers and transports 60 000 tons of cargo to 135 destinations across Europe, the USA, and Asia. With a passionate workforce of over 10,000 colleagues, we collaborate with partners and customers to drive transformative changes in aviation.

We are committed to achieving net-zero emissions by 2050, embodying the visionary spirit of our founders: “To move from the old to what is about to come, is the only tradition worth keeping”. Innovation and societal progress are at the heart of everything we do. SAS joined SkyTeam in September 2024 and together with our partner airlines we offer a wide network worldwide.

For more information, visit our website at www.flysas.com or follow us on social media for the latest updates and promotions.