



## **SAS Europe's most punctual airline and number two in the world**

**SAS ranked as Europe's most punctual airline and the world's second most punctual in March 2025 - reflecting consistent performance through demanding winter operations. The ranking is awarded by Cirium, a leading authority in global aviation analytics.**

*"We're extremely proud of this achievement, which reflects the dedication and teamwork across SAS. Punctuality is a core priority, and this recognition shows how far we've come — from overcoming challenges to leading the way. For our travelers, on-time performance means smoother journeys, less stress, and greater confidence in choosing SAS. Knowing our efforts truly make a difference drives us to keep delivering the reliable service our customers expect and deserve,"* says Anko van der Werff, President & CEO of SAS.

SAS secured the top spot in Europe with an on-time performance of 91.92% in March, ranking second globally, just behind Saudia and ahead of Aeromexico. This performance rounded out a full SkyTeam podium, occupying the top three spots.

### **Operational efficiency, winter readiness, and sustainability**

In March alone, SAS carried out over 2,000 de-icing events — highlighting the demanding winter conditions faced by the airline as a Scandinavian carrier.

The strong results in March continue a positive trend that gained momentum throughout 2024. Over the past year, SAS has launched a series of company-wide initiatives to improve operational efficiency, with a strong focus on accountability and cross-functional collaboration.

These efforts consistently placed SAS among Europe's most punctual airlines — including first-place rankings in both August and October 2024 — and culminated in a top three finish for the full year in Europe, as well as ninth place globally.

Earlier this week, the Cirium team — represented by Chief Marketing Officer Mike Malik — presented SAS with the award for 3rd Place in Europe for On-Time Performance in 2024, recognizing SAS' sustained efforts over time.

*"SAS' outstanding performance in March reflects a combination of operational excellence and robust winter preparedness. Their ability to consistently deliver on-time service, even in the most challenging conditions, underscores their commitment to reliability and efficiency. This achievement places them among the best globally, with sustained focus on both customer satisfaction and sustainability,"* says Malik.

*“SAS is determined to build on this momentum, continuing to earn our passengers’ trust through reliable, on-time service. Our goal is to be a leading airline known for operational excellence and the dedication of our people. Being punctual leads to a better experience for our customers and enables a more stable, efficient operation that supports everyone — including our crew. And as Scandinavia’s leading airline, this consistency is key to strengthening our position and driving the journey ahead”,* says Anko van der Werff.

Beyond improving punctuality, these initiatives support SAS’ broader efforts to enhance operational efficiency and reduce fuel consumption. Fewer delays mean lower emissions — a tangible step toward more sustainable day-to-day operations.